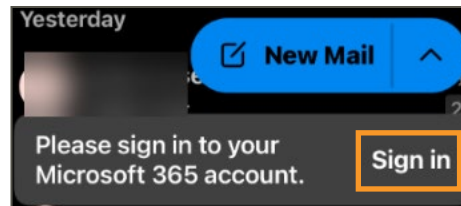


Cleveland Clinic-issued iPhone: How to Authenticate Your New Password

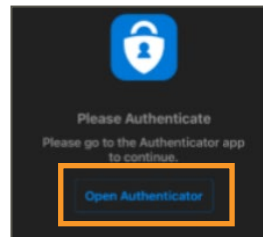
If you use a Cleveland Clinic-issued iPhone and recently updated your network password, the Outlook mobile app on your iPhone will prompt you to enter and authenticate your new password for up to two hours.

Follow the steps below for how to complete this process.

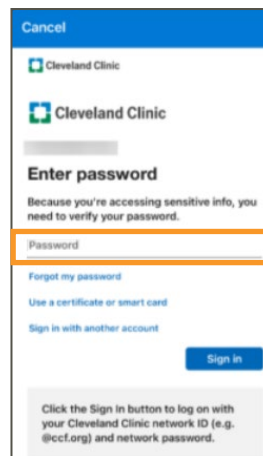
1. You'll be prompted to sign in to your Microsoft 365 account. Select **Sign In**.



2. You'll then be prompted to open Microsoft Authenticator. Select **Open Authenticator**.



3. You'll then be prompted to enter the new/updated password. Enter your new password and select the **Sign in** button.



4. Once that's completed, you will then be redirected to your Outlook Inbox.