Cleveland Clinic 2021 YEAR-END | **FACTS+FIGURES**

Caregivers

Organizatio

> Integrity

> Safety & Quality

CARE Clinica

STRATEGIC GOALS

EMBRACE

DIGITAL

ENGAGE

CAREGIVERS

REACH

OPTIMIZE

RESOURCES

TRANSFORM

CARE

Founded in 1921 by four physicians. A nonprofit organization and multidisciplinary care team.

MISSION

Caring for life, researching for health and educating those who serve.

VISION

To be the **best place for healthcare** anywhere and the **best place to work** in healthcare.

GUIDING PRINCIPLES

Treat patients and fellow caregivers as family, and Cleveland Clinic as your home.

CLEVELAND CLINIC HEALTH SYSTEM

- > 21 hospitals
- > 226 outpatient locations
- > 6,496 beds
- > 20 patient-centered institutes

Locations include:

- > A main campus in Cleveland
- > 14 regional hospitals in **Northeast Ohio**
- > 5 hospitals in Southeast Florida with 1,000+ beds
- > A center for brain health in Las Vegas
- > Executive health and sports health services at two locations in Toronto
- > A 394-bed hospital in Abu Dhabi
- > In London, an outpatient facility (opened September 2021) and a 184-bed hospital (opening spring 2022)
- > Case Western Reserve University & Cleveland Clinic **Health Education Campus**



EXTERNAL VALIDATION BY INDEPENDENT RATINGS

Florida 10,444

CARE PRIORITIES

Patients

VALUES

> Empathy

> Inclusion

- » No. 2 U.S. hospital in 2021-22 "Best Hospitals" rankings
- » No. 1 in cardiology and heart surgery for 27th straight year; among top 10 hospitals in 11 specialties
- » Cleveland Clinic Children's recognized nationally in 10 of 10 ranked specialties
- WORLD'S BEST HOSPITALS

BEST

ISNews

- » No. 2 hospital in the world and No. 2 hospital in the world for specialized care in 2021 analysis » Ranked among the world's best in all 10 specialty categories assessed
- THELEAPFROGGROUP
- » Five A grades, nine B's and three C's among our U.S. hospitals in Leapfrog's fall 2021 safety grading report
- vizient.
- » Improvements over prior-year rankings for six of our hospitals in the Vizient Quality and Accountability Ranking for 2021



» Eight hospitals with Magnet[®] designation from the American Nurses Credentialing Center: Akron General, Cleveland Clinic Abu Dhabi, Fairview, Hillcrest, Lutheran, main campus, Marymount and South Pointe

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Cleveland Clinic 2021 ENTERPRISE **STATISTICS**

CARE FOR PATIENTS

		PATII	ENT CARE				
2.9M unique patients	10.2M outpatient visits	304K admissions and observations	ssions and surgeries and		892K emergency department visits		841K virtual visits
		RESEARCH			PHILANTHROPY		
1,982110 residents and fellowsaccredited training program		active r			26M h funding	\$415M philanthropic commitments	
		CARE FOR	CAREGIV	ERS			
72.5K caregivers worldwide		including: physiand	vsicians advar d scientists pract				4.7K rses
		CARE FOR TH	E ORGANI	ZATION			
<u>ζ-</u>	2.4B			\$746M income from operations			
		CARE FOR T	НЕ СОММ	UNITY			
\$1.3B community benefit (2020)	\$34. U. S. economic in	~~?	21.6B	\$	54.1B Florida	\$	Nevada

To view Cleveland Clinic's State of the Clinic 2021 report, visit clevelandclinic.org/stateoftheclinic.



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