

The Comfort of Home

Home infusion can be a safe and effective alternative to inpatient care. If you're like most people, you probably prefer to recover from or manage your condition in the comfort and privacy of your own home. Medical research reports that when a skilled team of specialists provides home care, patients experience better outcomes. The goal of home infusion is to provide quality care in a safe environment so that patients can maintain their independent lifestyles. Prior to starting home infusion therapy, a thorough assessment is performed to ensure that the patient is an appropriate candidate for infusion services and to determine if other home care services are needed.

About Home Infusion

The Clinic's home infusion pharmacy is a licensed pharmacy that provides medications, nutritional support, infusion pumps, supplies and comprehensive infusion therapy management to patients in their own homes. Depending on the patient's needs and physician orders, therapies are administered into the bloodstream (intravenously), beneath the skin (subcutaneously) or around the spinal cord (as an epidural). Therapies commonly provided include antibiotics, chemotherapy, immune globulin, pain management, and enteral and parenteral nutrition.

Your Home Infusion Pharmacy Team

Your home infusion pharmacy team includes pharmacists, nurses, service specialists and pharmacy technicians. They work closely with your doctor and other professionals involved in your care. The team routinely calls patients and monitors progress, compliance and safety throughout the course of therapy.

The Patients We Serve

Home Infusion Pharmacy serves patients throughout the Cleveland Clinic Health System. Patients who require infusion therapy may have diagnoses ranging from infections; multiple sclerosis; cancer and cancer-related pain; gastrointestinal diseases or disorders, such as Crohn's disease or esophageal cancer, that result in nutrition-related problems; congestive heart failure; and immune disorders.

Service Areas

Home Infusion Pharmacy serves patients who live in Florida, Kentucky, Michigan, New York, Ohio, Pennsylvania and West Virginia.

Requesting Home Infusion Pharmacy

Home infusion pharmacy services must be ordered by a physician and begin with a telephone call to 216/444-HOME (4663) or toll-free 800/263-0403. At the time of referral and obtaining prescriptions, we will review your insurance coverage and advise you of benefits available. Our start-of-care team is specially trained to offer a safe transition to home infusion pharmacy services.

Paying for Care

Most major insurance companies cover home infusion services. Medicare provides coverage for selected therapies. For your convenience, our staff will contact your insurance carrier to determine exact coverage.

Why Choose Cleveland Clinic?

Experience: Our Home Infusion Pharmacy is one of the world's largest home infusion services, and it is backed by the resources of Cleveland Clinic, which is consistently distinguished as one of the top hospitals in the United States. The Pharmacy serves approximately 1,000 patients a month.

Access: Patients and their families can reach infusion nurses and pharmacists 24 hours a day, seven days a week.

Convenience: Our staff provides comprehensive infusion therapy management, so that you don't have to worry about your medication needs. As part of our management service, we also serve as a liaison to physicians. Our clients receive free home delivery, and we directly bill insurance companies, Medicare and Medicaid for covered services.

Credentials: The Clinic's Home Infusion Pharmacy is accredited by the Joint Commission on the Accreditation of Healthcare Organizations (JCAHO) and is a provider to Medicare and Medicaid beneficiaries.

Home Infusion Pharmacy does not provide EMERGENCY CARE. In a MEDICAL EMERGENCY, call 911 or the local emergency number for your area.

For more information about home infusion services or to make a referral, please call 216/444-HOME (4663) or toll-free 800/263-0403.