



Membership Benefits

Healthwise Connection
Your link to a healthier life™

Welcome to Cleveland Clinic Healthwise Connection...

A FREE membership program offered by Cleveland Clinic hospitals for people 50 and older.

This unique program offers a variety of services and benefits close to home, as well as privileges to make your life healthier and more enjoyable. Healthwise Connection... your link to a healthier life.™ Please present your card to enjoy Healthwise Connection benefits and services.

Benefits & Services Information

Receive World Class Healthcare... Call Us for a Physician Referral

Our appointment centers can assist with physician referrals and appointments for you, family members and friends to be seen at Cleveland Clinic, Cleveland Clinic regional hospitals or one of our convenient Family Health Centers.

Please call for assistance:

Cleveland Clinic – 800.223.2273

Euclid, Hillcrest, Huron and South Pointe Hospitals – 800.621.0004

Fairview, Lakewood, Lutheran Hospitals – 866.733.6363

Marymount Hospital – 216.581.WELL (9355)

Ashtabula County Medical Center – 440.997.6640

Save Money on Prescription Drugs... With Your No-Cost Catalyst Scripts Card

Tap into the purchasing power of nearly 2 million cardholders nationwide with your no-cost Catalyst Scripts prescription drug card. The card is designed to help you get the lowest prices available for both brand-name and generic prescription medications purchased at participating pharmacies. Call 800.775.4HWC (4492) for an enrollment application.

Conquer Insurance Forms and Medical Bills... Call Patient Financial Services

Assistance is available to help you understand complex medical bills and health insurance forms. Please contact Patient Financial Services at 216.738.4684.

Sleep and Eat for Less... At InterContinental Hotels Cleveland

Enjoy preferred guest room rates when you stay at any of the InterContinental Hotel Cleveland properties on Cleveland Clinic's main campus. *Mention Cleveland Clinic Healthwise Connection to receive preferred rates.*

InterContinental Hotel & Conference Center
9801 Carnegie Ave. | Cleveland, OH 44106
Deluxe Guestroom (Sunday–Thursday) \$225.00
15% Discount off Weekend (Friday, Saturday)

InterContinental Suite Hotel
8800 Euclid Ave. | Cleveland, OH 44106
Deluxe Suite (Sunday–Thursday) \$164.00
15% Discount off Weekend (Friday, Saturday)

The Cleveland Clinic Guesthouse
9601 Euclid Ave | Cleveland, OH 44106
Deluxe Double (Sunday–Thursday) \$119.00
15% Discount off Weekend (Friday, Saturday)

Also: Enjoy 20% off breakfast at North Coast Café and Citrus Restaurant in the hotels by presenting your membership card.

These properties offer everything from economical kitchenette suites to Four Diamond accommodations.

Call 877.707.8999 to make reservations.

Receive a Discount on Hearing Aids... Show Your Membership Card

Receive \$100 off the purchase price of any hearing aid requiring a custom ear piece*. This offer is available only at the following Cleveland Clinic and Family Health Center locations. Please call ahead for an appointment and ask for Audiology:

Cleveland Clinic – 216.444.6691

Independence – 216.986.4000

Lorain – 440.204.7400

Strongsville – 440.878.2500

Solon – 440.519.6800

Westlake – 440.899.5555

Euclid Hospital, South Pointe Hospital and Sagamore Hills Medical Center – 216.692.8760 **

** This benefit does not apply to repairs, earmolds or assistive-listening devices.*

*** Save 15% off the purchase price at these locations.*

Save on Non-medical Home Care... From Home Instead Senior Care

Use your Healthwise Connection card to receive up to 10 hours of service at 50% off the normal hourly rates for non-medical home care and companion services. Offer good for new clients of Home Instead Senior Care. Designed to promote healthy, independent living, Home Instead Senior Care's services include meal preparation, medication reminders, light housekeeping, incidental transportation, and escorts for errands and shopping. Care is available from just a few hours a day, up to 24 hours a day, seven days a week from specially trained, bonded and insured CAREGivers. A free, no obligation in-home assessment is available to any Healthwise Connection member. Home Instead Senior Care is the world's largest provider of non-medical senior care through its network of individually owned and operated locations. For additional information, visit www.homeinstead.com, or call 440.914.1400 or 800.940.7558.

Keep Informed with Health Information... Read the Community Health Calendar

Health screenings, wellness talks and other community programs are offered throughout the year. Many events are listed in our community calendars. Call to get on the mailing list for your area:

Cleveland Clinic Community Health Calendar – 216.444.3771

Journey to Wellness (eastern region) – 216.761.8555

Healthy Happenings (western region) – 877.234.FITT (3488)

Marymount Monthly – 216.587.8683

View health screening schedules online at www.clevelandclinic.org/hwc.

Receive Discounts on Eyewear and Dental Care... With Catalyst Benefits

Save 10-50% on prescription eyewear and smile-saving dental care with discount cards offered by Catalyst Benefits at participating locations. These are not insurance programs and enrollment fees apply. Call 800.775.4HWC (4492) for enrollment applications.

Buy Items in the Gift Shop for Less... Show Your Membership Card

Receive a 10% discount on selected items at most Cleveland Clinic hospital gift shops*.

** Does not apply to Lakewood or Lutheran Hospitals.*

Save Money on Cleveland Clinic Parking... Buy Discount Parking Stickers

Use your Healthwise Connection membership to receive special parking rates. You may purchase discount parking sticker books at these Cleveland Clinic main campus locations:

- Main Hospital Cashier, Area H, 1st floor
- Crile Building Cashier, Area A, Desk A18

Each sticker allows you to park all day in our parking garages. Stickers are not valid in short-term parking behind the Crile Building (A Building) or the W.O. Walker Garage. Just affix a sticker to the back of your parking ticket as you exit the garage. Stickers do not expire.

For valet parking, show your membership card.
Valet – \$7 per day, flat rate 10 Sticker Book – \$35,
5 Sticker Book – \$25

Parking is free at most of our regional hospitals.

- Fairview Hospital: Free valet parking 9 a.m. to 3 p.m. Please pull your car under the canopy past the ER doors and show your HWC card. Get a 20% discount (\$4 max) in the parking garage. Show your HWC card upon exiting. Or purchase consecutive day parking passes: \$18 for 5 days; \$23 for 7 days.
- Lakewood Hospital: 30% savings all day. Show HWC card upon exiting garage.

Be Safe In Your Home... With Lifeline Monitoring

Lifeline will waive the installation fee of a personal response system for Healthwise Connection members. This is a savings of \$40! The service costs little more than a dollar a day. There are no hidden costs, no long-term contracts, and you may discontinue the service at any time. Call 800.418.3837 and mention coupon #58N-OH023.

Enjoy a Daily Dinner Special... Show Your Membership Card

Purchase a \$4 “Daily Dinner” special from 4 p.m. to 6 p.m. weekdays in the main campus H building cafeteria or at most Cleveland Clinic regional hospital cafeterias.* Show your membership card to receive a specially priced meal that includes a delicious main entrée, soup or salad, two side dishes, fresh roll, small dessert and beverage.

* Marymount Hospital dinner starts at 4:30 p.m.

** There are no dinner hours available at Huron Hospital.

Save 10% on Medical Equipment and More... From Discount Drug Mart

Save 10% on home medical equipment (such as walkers and wheelchairs), Discount Drug Mart-brand health and beauty aids, and prescription medications, exclusive of any co-payments at all Ohio Discount Drug Mart stores. Call toll-free 800.434.9440 weekdays from 9 a.m. to 5 p.m. to speak with a Discount Drug Mart home care specialist, or stop in at any store.

Get a Discount on Entertainment... Reduced Rate Orchestra Tickets

Call or log on for summer discounts from the Cleveland Orchestra including free parking passes.

Visit www.clevelandorchestra.com or call 216.231.1111 or 800.686.1141 (promotional code 4615)

Catch a Free Ride... Hospital Shuttle Service

Call for free transportation assistance. 24 hour notice required. Patient must be within a 5 mile radius of the hospital.

Hillcrest – 216.797.4014

Huron – 216.761.4201

South Pointe – 216.491.7979

Lutheran – Please call your physician at Lutheran Hospital to make arrangements with security.

Marymount – 216.587.8287*

* Offer good for scheduled medical tests only.

Save on Car Maintenance... From Conrad's Tire Express & Total Car Care

Show your HWC card at any Conrad's location and receive a savings of \$7 off your oil change. You can also save 5% off all purchases and services (tires, balancing, etc.) and you are eligible to buy one/get one wiper blade free (includes installation). Call 800.811.0908 or visit www.econrads.com to find a Conrad's store location near you.

Stay Connected...

If you have any questions or concerns regarding your benefits, please call the Healthwise Connection line at 800.775.4HWC. Don't forget to visit our website at www.clevelandclinic.org/hwc. Register with your e-mail address to receive additional offers and health information.

Healthwise Connection Directory

For your convenience, Healthwise Connection is offered at Cleveland Clinic hospitals throughout Northeast Ohio. For more information, please call the hospital nearest you or visit us online at www.clevelandclinic.org/hwc.

Cleveland Clinic

9500 Euclid Ave. / W14
Cleveland, Ohio 44195
216.444.2200

Hillcrest Hospital

6780 Mayfield Rd.
Mayfield Heights, Ohio 44124
440.312.4500

Lutheran Hospital

1730 W. 25th St.
Cleveland, Ohio 44113
216.696.4300

Ashtabula County

Medical Center (affiliate)
2420 Lake Ave.
Ashtabula, Ohio 44004
440.997.6707

Euclid Hospital

18901 Lake Shore Blvd.
Euclid, Ohio 44119
216.531.9000

Huron Hospital

13951 Terrace Rd.
East Cleveland, Ohio 44112
216.761.3300

Marymount Hospital

12300 McCracken Rd.
Garfield Heights, Ohio 44125
216.581.0500

Fairview Hospital

18101 Lorain Ave.
Cleveland, Ohio 44111
216.476.7000

Lakewood Hospital

14519 Detroit Ave.
Lakewood, Ohio 44107
216.521.4200

South Pointe Hospital

20000 Harvard Rd.
Warrensville Heights, Ohio 44122
216.491.6000