

Speedy Medical Report Spells R-E-L-I-E-F for Florida Retiree

"You can have some wacky thoughts when you're waiting for answers to your medical problems," says Carl DeCunzo, a retiree living in Coconut Creek, Fla. "The longer it takes, the longer you worry."

Anyone who has ever waited around for laboratory results or other medical tests can understand what DeCunzo means. It is only human to wonder: "Will the test show that I need surgery? Will it reveal that the blood in my urine is due to kidney failure? Or will it determine that the growth is cancer?"

In DeCunzo's case, he was wondering what to do about his heart. Should he have additional stents inserted in his arteries? Should he have bypass surgery? Or should he just stay on his medications and see what happens? When it's your heart and your life, these decisions are of great consequence.

"While my wife and I were wondering what to do, my daughter stepped in to help," he says. A registered dietician who developed programming for eDiets.com, an online nutrition service, DeCunzo's daughter is familiar with how people can benefit from electronic, Web-based services. Consequently, she suggested that her father use MyConsult, Cleveland Clinic program.

MyConsult online medical second opinion program is a sophisticated, Web-based extension of Cleveland Clinic's 80-plus-year role as one of America's most respected referral institutions. The secure, online service provides remote medical second opinions from Cleveland Clinic specialists for more than 1,000 life-threatening and life-altering diagnoses. "The best part of using MyConsult was that it was extremely fast," says DeCunzo. "We mailed everything out on a Friday, and we got the report from the Cleveland Clinic the following Wednesday. They agreed with everything my doctors here had said, and they gave a prognosis on what to expect in the future.

"The worst-case scenario would be that I'd have to have open-heart surgery," he adds. "If it came to that, I'd go up to the Cleveland Clinic because they're rated as the best."

Overcoming Health Problems

DeCunzo's medical worries began in 1996 when he developed lymphoma, a cancer that originates in the lymphatic system. Despite chemotherapy and radiation treatments, the cancer recurred three years later, and DeCunzo had a stem cell transplant. In 2003, he had another recurrence. This time he was given medications to control the cancer.

"From '99 on, I was always getting short winded," DeCunzo says. "The doctors told me my lungs were damaged from the extensive chemotherapy I had, which made them unable to expand to full capacity. But a pulmonary doctor said that we'd better do a stress test to make sure it wasn't heart trouble."

It was fortunate that they conducted the stress test because DeCunzo's shortness of breath was related, at least in part, to coronary artery disease, which may have been exacerbated by the radiation therapy or treatment he underwent. A heart specialist near his home repaired his heart by inserting two stents, which are special tubes used to prop open narrowed arteries, so that blood flow to the heart muscle is improved.

"MyConsult made me feel relieved and more comfortable with the medical care I'm getting," says DeCunzo. "Today you have to check. There's so much new stuff coming out all the time. I feel that if a doctor or hospital is associated with a university or is involved in research, then they're up to date with everything."

Newly retired, DeCunzo wants to be in good health, as he looks forward to enjoying more leisure time with family and friends. He moved to Florida from Brooklyn, N.Y., in 1987 when he was transferred with Pan American Airlines. When the air carrier went out of business, he began working for his hometown, the City of Coconut Creek, as facilities supervisor. He retired several months ago.

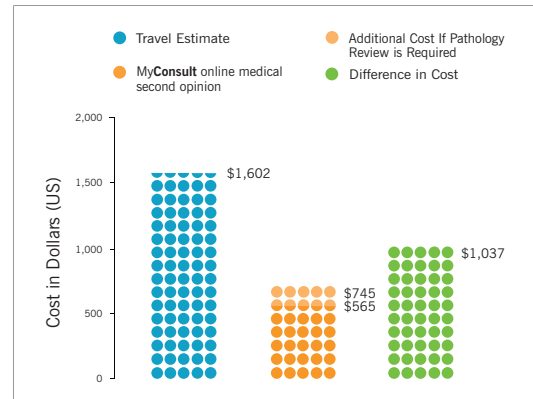
"It's been six months now since I had the two stents put in, and I'm feeling good," he notes. "I took a stress test recently and things seem good. Whenever the weather is nice enough, I go for walks with my wife, Catherine. Life is good, and my mind is at ease, thanks to the Cleveland Clinic MyConsult program and my doctors. It also helps to have faith."

The following average cost statistics of traveling to the Cleveland Clinic from Coconut Creek, Florida is based on the demographic information of the previous MyConsult patient testimonial.

Coconut Creek, FL to Cleveland Clinic (approx. 1,210 mi., 18 hrs 27 min)
Average price for two people traveling to the Cleveland Clinic:

\$976.....	Roundtrip Flight for 4 days
\$426.....	Hotel Stay 4 day, 3 nights
\$200.....	Food/Drink 4 days
\$1,602.....	Total Trip Estimate
\$565.....	MyConsult online medical second opinion
\$1,037.....	Difference in Cost

(Prices are based on an average stay in the City of Cleveland and may vary depending on time of year, length of stay, and advance booking of flight.) October, 2008, v1



Cost of a MyConsult online medical second opinion vs. Cost of Travel

To learn more about Cleveland Clinic's MyConsult program, visit www.ClevelandClinic.org/myconsult. Registering is easy, and if you choose to seek an online medical second opinion through Cleveland Clinic, the entire process should take 30-45 minutes. You may also contact the MyConsult office at 216.444.3223 or 800.223.2273 ext 43223.

Second Opinion Allows Globe Trotter to Travel Worry-Free

While attending a festival in the remote North African village of Douz, you wouldn't want to have a heart attack. Even with a trail-rated Jeep or caravan of fleet-footed camels, you might not make it to a hospital in time.

For Michael Berman, 66, having a heart attack while traveling to North Africa was an actual concern. Or at least it was until he received reassurance from Cleveland Clinic that his heart should hold up just fine. Based on that advice, Berman and his wife are looking forward to visiting North Africa this fall. After that, they will finalize their plans to travel to Australia and Bangkok, and not long after that, they will be off to China.

"We travel three to four months out of the year, and I have no concerns about doing that," says Berman. That was not the case last spring when he suffered a minor heart attack, due to a 100% blockage in one artery. A portion of the vein from his leg used in the bypass had collapsed. Fortunately, the collateral arteries surrounding the collapsed vein picked up the blood flow, limiting heart damage. He had experienced two previous heart attacks that required triple bypass surgery. He also has type 2 diabetes and is insulin-dependent.

"After this most recent heart attack, my doctors told me it was no more dangerous to simply take medications than it was to have another surgery," says the 66-year-old resident of Ventnor City, N.J. "But the idea of walking around with a 100% blockage really freaked me out."

"We had seen a physician at a hospital in Philadelphia, and although he's a wonderful doctor, we were frustrated by the communication difficulties inherent in an office visit," Berman adds. "My wife wasn't satisfied with his briefness, and she wanted either a better explanation or more options for my heart care.

"When I talked this over with my son, he told me that I spend more time picking out a car than I do a doctor," Berman says. "I realized he was right and decided to investigate and find the best heart center. Obviously, the very best heart center in the country is the Cleveland Clinic. So I went online and checked out their Web site. That's how I learned about Cleveland Clinic's MyConsult program."

MyConsult online medical second opinion program is a sophisticated, Web-based extension of Cleveland Clinic's 80-plus-year role as one of America's most respected referral institutions. The secure, online service provides remote medical second opinions from Cleveland Clinic specialists for more than 1,000 life-threatening and life-altering diagnoses.

"After reading about MyConsult, I packed up all my medical records and sent them off to the Cleveland Clinic," Berman says. "I think if there is anywhere in the U.S. that a heart problem can be solved, they are the most qualified. I might not have had this additional problem if I'd had my second bypass there."

Within a week or two, Berman received a report back from Conrad Simpfordorfer, M.D., the Cleveland Clinic MyConsult cardiologist who handled his case. "The second opinion was very detailed and gave a full explanation," Berman notes. "It verified everything my doctors here had said. My cardiologist was absolutely correct in his evaluation and recommendations for treatment. Now I feel confident that I can rely solely on the medications to control my coronary artery disease.

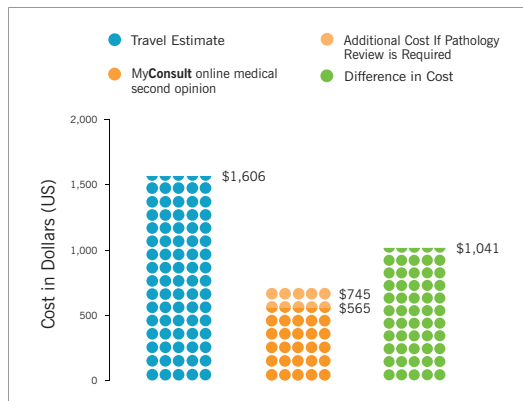
"Everything seems to be working okay," he adds. "I feel fine now. My wife and I walk on the boardwalk a lot, and I work out at the gym. When I asked my doctors if I could travel internationally, they said, 'Sure, you can go.' I feel a lot better knowing that the Cleveland Clinic agrees. I'd not only use MyConsult again, but I'd recommend it to anyone."

The following average cost statistics of traveling to the Cleveland Clinic from Ventnor City, New Jersey is based on the demographic information of the previous MyConsult patient testimonial.

Ventnor City, NJ to Cleveland Clinic (approx. 489 mi., 8 hrs 9 min)
Average price for two people traveling to the Cleveland Clinic:

\$980.....	Roundtrip Flight for 4 days
\$426.....	Hotel Stay 4 day, 3 nights
\$200.....	Food/Drink 4 days
\$1,606.....	Total Trip Estimate
\$565.....	MyConsult online medical second opinion
\$1,041.....	Difference in Cost

(Prices are based on an average stay in the City of Cleveland and may vary depending on time of year, length of stay, and advance booking of flight.) October, 2008, v1



Cost of a MyConsult online medical second opinion vs. Cost of Travel

To learn more about Cleveland Clinic's MyConsult program, visit www.ClevelandClinic.org/myconsult. Registering is easy, and if you choose to seek an online medical second opinion through Cleveland Clinic, the entire process should take 30-45 minutes. You may also contact the MyConsult office at 216.444.3223 or 800.223.2273 ext 43223.

Online Medical Service Sews up Mysterious 'Hole' in Quilter's Health

After having seven stents placed in her arteries, Jane Gold's heart was starting to look like one of the intricate patchwork quilts she creates. "Having all those stents opening up your arteries is like having Roto-Rooter opening up your clogged drains," says the 53-year-old South Carolinian.

In addition to coronary artery disease, Gold has small vessel cardiac disease, which causes angina, or shortness of breath. "About a year ago, I went for my routine stress test and EKG," she says. "The tests showed some abnormalities, and I started having chest pain. Yet, the imaging showed that I was fine. At this point, my doctor threw up his hands and suggested that I go to one of the major heart centers.

"I considered going to the Cleveland Clinic because it's the best," she adds. "But I found out that my insurance wouldn't pay for me to get health care out of state. I was upset until my daughter helped me find out about MyConsult, a program that lets you get second opinions over the Internet. It wasn't very costly, and I thought it'd be worth it."

MyConsult online medical second opinion program is a sophisticated, Web-based extension of Cleveland Clinic's 80-plus-year role as one of America's most respected referral institutions. The secure, online service provides remote medical second opinions from Cleveland Clinic specialists for more than 1,000 life-threatening and life-altering diagnoses.

"Not knowing what the heck was wrong with me was causing me a lot of stress," Gold admits. "Since I had good preventive health care and early detection and treatment of my coronary artery disease, I thought I had that under control. But when I developed new problems, it became a mystery for my doctors and me. I hoped the Cleveland Clinic specialists could figure it out."

Gold's wish was soon fulfilled. After reviewing her medical records, Cleveland Clinic cardiologist Stephen Ellis, M.D., who served as Gold's MyConsult physician, did, indeed, find the missing patch in Gold's quilted health history. Her disturbing symptoms were being caused by her elevated blood sugar levels.

"My local doctors had told me that as long as I kept my A1C (a three-month measure of blood sugar levels) below 7, it was okay," Gold explains. "But Dr. Ellis said that while my cholesterol levels are great, my blood sugar was too high. He said my A1C should be below 6.

"It was well worth the money to find out what I can do to make myself better," she adds. "I'm only 53 and would like my quality of life to be good. I'm feeling well now.

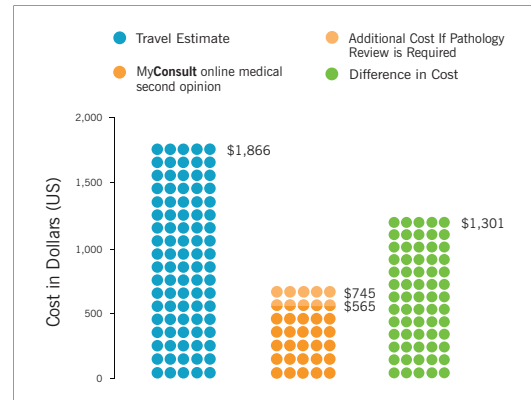
I retired a couple years ago and really enjoy being home. I spend a lot of time with my grandson and love to quilt. "I'm thankful that MyConsult has given me peace of mind," Gold says. "Just getting that one bit of information meant all the difference. After reading the Cleveland Clinic's MyConsult report, my doctors are in agreement. They now know that we need to watch my blood sugar levels so that I can be as healthy as possible and enjoy life to the fullest."

The following average cost statistics of traveling to the Cleveland Clinic from Charleston, South Carolina is based on the demographic information of the previous MyConsult patient testimonial.

Charleston, SC to Cleveland Clinic (approx. 724 mi., 11 hrs 18 min)
Average price for two people traveling to the Cleveland Clinic:

\$1,240.....	Roundtrip Flight for 4 days
\$426.....	Hotel Stay 4 day, 3 nights
\$200.....	Food/Drink 4 days
\$1,866.....	Total Trip Estimate
\$565.....	MyConsult online medical second opinion
\$1,301.....	Difference in Cost

(Prices are based on an average stay in the City of Cleveland and may vary depending on time of year, length of stay, and advance booking of flight.) October, 2008, v1



Cost of a MyConsult online medical second opinion vs. Cost of Travel

To learn more about Cleveland Clinic's MyConsult program, visit www.ClevelandClinic.org/myconsult. Registering is easy, and if you choose to seek an online medical second opinion through Cleveland Clinic, the entire process should take 30-45 minutes. You may also contact the MyConsult office at 216.444.3223 or 800.223.2273 ext 43223.

Christmas Surprise, New Year's Relief

Palm trees. Warm breezes. Christmas decorations. The city of San Juan Puerto Rico was getting ready for the holidays. The streets were crowded with people buying gifts and fancy pastries. In tobacconist shops, men were grabbing up handfuls of cigars, and gift cartons of cigarettes. Cheerful crowds filled the bars and taverns, where people gobbled empanadillas, greasy wings, and burgers, washing them down with rum and beer.

Omar Pietro Vincente (a pseudonym), however, stayed away from the pastry shops, tobacconists', and bars. He neither drank nor smoked, and when it came to eating... well, he was a trim man. No one in his family had died prematurely of coronary artery disease. He never experienced chest pains or shortness of breath. So he might have been more than a little surprised when – out of a clear, blue December sky – he had a heart attack.

Pietro Vincente spent the weeks leading up to Christmas in a Puerto Rican hospital bed, recovering from a myocardial infarction. At the hospital, he got excellent care. To find out what had caused Pietro Vincente's heart attack, his cardiologist did an echocardiogram, performed nuclear stress testing, and took him to the catheterization lab for an angiogram (x-rays during injection that show narrowings of the arteries around the heart).

Even after the heart attack, Pietro Vincente didn't have any major symptoms of heart disease, outside of a sore back. But the tests showed problems. Some were mild. Some were serious. The cardiologist laid out some treatment options. One of those options was something the patient did not want to hear: coronary artery bypass. Major surgery.

Pietro Vincente was filled with anxiety at the prospect of surgery. There had to be some other treatment that would help him. But where would he find out about it? His own doctors were very good. But there had to be other experts out there with other opinions...

Once out of the hospital, he went straight to the internet. There, he found his way to Cleveland Clinic. There, he found just what he was looking for – Cleveland Clinic's **MyConsult** online medical second opinion service.

Being from Puerto Rico, Pietro Vincente couldn't imagine what winter was like in Cleveland. But he did know that Cleveland Clinic was America's number one center for heart care. So he initiated his interactive relationship with **MyConsult**. Following directions, he answered the online questionnaires and forwarded his medical history, a CD ROM of his echocardiogram and angiogram, and nuclear stress test films to **MyConsult** for evaluation – and a second opinion.

He wanted to know: Am I a proper candidate for bypass? If so, when should I have the surgery? Since I am currently stable, are there any alternatives? If I don't have a bypass, will I have another heart attack? What are the risks of treatment vs. the likelihood of my having a normal life?

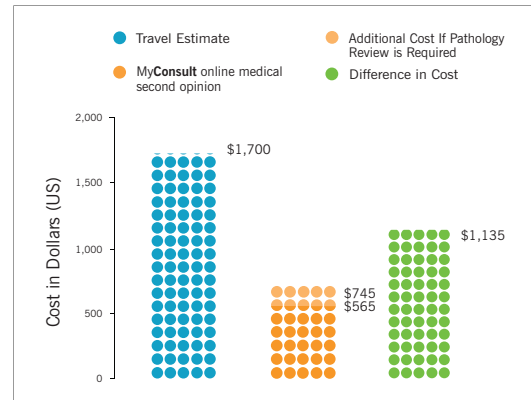
At Cleveland Clinic, Pietro Vincente's records were carefully studied by one of the nation's top cardiologists. The doctor wrote up his findings in detail – a kind of "state of the heart" summary of Pietro Vincente condition. Among his findings were that Pietro Vincente's coronary arteries were dangerously narrowed in several places. Not only that, but they bulged, too – in some places right next to the

The following average cost statistics of traveling to the Cleveland Clinic from San Juan, Puerto Rico is based on the demographic information of the previous MyConsult patient testimonial.

San Juan, PR to Cleveland Clinic (approx. 1,839 mi.)
Average price for two people traveling to the Cleveland Clinic:

\$1,074.....	Roundtrip Flight for 4 days
\$426.....	Hotel Stay 4 day, 3 nights
\$200.....	Food/Drink 4 days
\$1,700.....	Total Trip Estimate
\$565.....	MyConsult online medical second opinion
\$1,135.....	Difference in Cost

(Prices are based on an average stay in the City of Cleveland and may vary depending on time of year, length of stay, and advance booking of flight.) October, 2008, v1



Cost of a MyConsult online medical second opinion vs. Cost of Travel

spots where they narrowed. The heart attack had killed tissue toward the front of his heart, leaving it more-or-less non-functioning "scar."

The Cleveland Clinic doctor laid out three alternatives for Pietro Vincente which he read online through the secure web site. The first was fundamental to whatever other course the patient decided to follow: pharmaceutical therapy plus diet and exercise management. From there, the options were interventional: angioplasty and stenting or coronary artery bypass.

Angioplasty and stenting might have been useful. New medicated stents were available that could hold the arteries open longer than bare metal stents. But Pietro Vincente wasn't a candidate for these. His narrowings were adjacent to bulges– also known as aneurysms – which stretched the artery wall thin.

A stent could pop through that thin wall. Also, the new medicated stents were sometimes known to reduce the thickness of adjacent artery walls, something Pietro Vincente's already ballooning blood vessels could ill afford.

Bypass surgery would have the advantage of dealing with both the narrowings and the bulges by simply going around them. But there was nothing simple about Pietro Vincente's condition. One of his diseased arteries fed the portion of his heart affected by the myocardial infarction.

This was essentially scar tissue, and would not benefit from increased blood flow. Another of his diseased arteries had no critical narrowing. A third artery was significantly narrowed, and a bypass would significantly improve blood flow here. But tests showed that this part of the heart was not suffering any blood-flow deficit when it mattered: under stress.

Medical therapy alone might have been called for. After all, Pietro Vincente was not suffering from angina or other symptoms of coronary artery disease. Unfortunately, medical therapy alone would not lower his overall risk of death. That risk came not from the likelihood of another heart attack, but from another dangerous heart condition known as arrhythmia – a sudden and deadly disruption of the heart beat. From looking at Pietro Vincente's test results (especially at one result called the ejection fraction), the cardiologist could see Pietro Vincente was at risk for an arrhythmia.

Taking all this into account, the Cleveland Clinic cardiologist made a detailed recommendation. It called for Pietro Vincente to receive medical and lifestyle modification therapy, in addition to a single bare metal stent in the one of his narrowed arteries most likely to benefit from such a placement. Most importantly, the cardiologist recommended that Pietro Vincente receive a portable implantable defibrillator. This surgically implanted device, the cardiologist wrote, "would sit and watch the heart's rhythm and as long as the rhythm is normal do nothing. But if it detects a life-threatening rhythm disturbance, the device would use electricity to shock the heart back into a regular or normal rhythm."

The cardiologist report was made available to Pietro Vincente in Puerto Rico through the Cleveland Clinic's secure web portal.

In Puerto Rico, Pietro Vincente was overjoyed to see that his Cleveland Clinic MyConsult cardiologist did not recommend bypass. No open heart surgery! He was pleased that he had a good chance of leading a normal life after the procedures that were recommended.

After the holidays, Pietro Vincente returned to his local cardiologist with the second opinion in hand. Thanks to Cleveland Clinic MyConsult, Pietro Vincente greeted the new year with new confidence, knowing that it was very likely his condition could be treated without surgery. New Year's Day came and went, and Pietro Vincente had reason to hope that it might be a very good year indeed.

To learn more about Cleveland Clinic's MyConsult program, visit www.ClevelandClinic.org/myconsult. Registering is easy, and if you choose to seek an online medical second opinion through Cleveland Clinic, the entire process should take 30-45 minutes. You may also contact the MyConsult office at 216.444.3223 or 800.223.2273 ext 43223.

CSI: Coronary Sclerosis Investigation

Hope? Alexander Cooper wondered if he had any. He sat down heavily in his desk chair and sighed. A clock ticked on the wall. It seemed to be counting seconds off of his life.

Mr. Cooper (not his real name) is a forensic chemist. He works on criminal cases, like the forensic scientists you see on TV. But unlike the stars of "CSI: Crime Scene Investigation," Mr. Cooper is neither slender or glamorous. He is morbidly obese. He smokes. And he has heart disease.

In September, 2006, he went to a hospital in Chicago and had a cardiac catheterization. During a cardiac catheterization, a small thin tube is inserted through the blood vessels into the heart, enabling doctors to perform a number of tests that can tell them how a patient's heart is functioning. Mr. Cooper's heart wasn't functioning well. His coronary arteries were sclerotic, that is, narrowed by the buildup of fatty plaques. His doctors talked about treatments. They ordered blood-pressure lowering medications, and a blood-thinner. They proposed that he allow them to perform another type of catheterization procedure to clear significant blockages in his arteries.

Mr. Cooper was not about to make any quick decisions. As a forensic chemist, he knew that there was more than one way of looking at evidence. A second-opinion could change the whole course of a criminal trail. In a capital case, it could mean the difference between life and death...

Suddenly, Mr. Cooper knew what had to be done. He stubbed out his cigarette, swiveled around in his chair, and began tapping on the keyboard of his computer. He went online to **MyConsult**, the Cleveland Clinic internet service that enables individuals with life-altering diagnoses to get a second opinion from a Cleveland Clinic specialist without having to travel from their home.

Following the **MyConsult** directions, Mr. Cooper filled out the online questionnaires and had his medical records and test results forwarded to Cleveland Clinic. He had very specific questions for the Cleveland Clinic specialists. He asked what treatment the Cleveland Clinic specialists would recommend; whether he should have interventional or pharmaceutical treatment; and, finally, he wanted to know, "Is there any hope?"

Mr. Cooper's records and tests results were carefully reviewed by Christopher Bajzer, M.D., a top cardiologist in Cleveland Clinic's Heart and Vascular Institute. Dr. Bajzer believed that Mr. Cooper had received thoughtful care in Chicago. But there was reason for concern. From reviewing the records, Dr. Bajzer could see that the patient had every known risk factor for the development and progression of severe atherosclerotic vascular disease.

Mr. Cooper's father and grandfather had both died young of heart disease. He smoked. He was morbidly obese. He had high blood pressure, and significantly elevated LDL cholesterol. Plus, he had type 2 diabetes – an adult-onset condition associated with obesity, poor diet and lack of exercise.

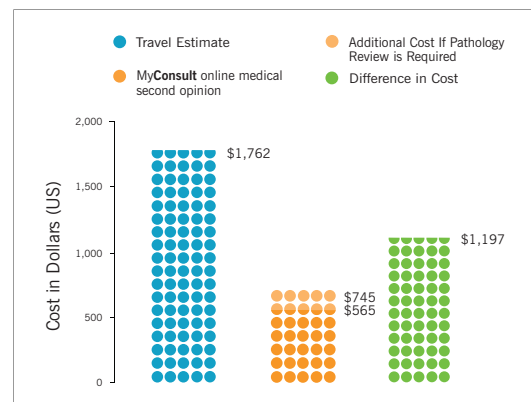
Mr. Cooper's test results showed blockages in the blood vessels that wrapped around the outside of the heart and fed its demanding musculature. The blockages were scattered all around Mr. Cooper's heart. Some of them were awkwardly placed. They would be hard to treat by any interventional method.

The following average cost statistics of traveling to the Cleveland Clinic from Chicago, Illinois is based on the demographic information of the previous MyConsult patient testimonial.

Chicago, IL to Cleveland Clinic (approx. 346 mi., 5 hrs 34 min)
Average price for two people traveling to the Cleveland Clinic:

\$1,136.....	Roundtrip Flight for 4 days
\$426.....	Hotel Stay 4 day, 3 nights
\$200.....	Food/Drink 4 days
\$1,762.....	Total Trip Estimate
\$565.....	MyConsult online medical second opinion
\$1,197.....	Difference in Cost

(Prices are based on an average stay in the City of Cleveland and may vary depending on time of year, length of stay, and advance booking of flight.) October, 2008, v1



Cost of a MyConsult online medical second opinion vs. Cost of Travel

Indeed, Mr. Cooper had been treated for coronary artery disease back in 2000. He'd had a blockage cleared and a stent implanted (a stent is a tiny, cylindrical scaffold erected inside a cleared coronary artery to keep it open). Unfortunately, the stented area was starting to block up again, too.

Dr. Bajzer carefully studied each of Mr. Cooper's coronary artery blockages and assessed each one in terms of its potential for treatment. From what he saw, he could not recommend coronary artery bypass. He did not rule out clearing some of the remaining blockages using a catheterization procedure. But he doubted that doing so would have much long-term benefit. In the case of one artery (the already stented one), further treatment might even do harm. The patient had asked about "hope," and Dr. Bajzer found some. The heart's left anterior descending artery was clear. This is a critical artery, so much so that a blockage here is sometimes called "the widow-maker."

There was no sign of valve disease, and Mr. Cooper was not having any chest pain or shortness of breath. But the best news of all was that many of the factors that were contributing to Mr. Cooper's disease were highly modifiable. That is to say, they could be changed through the use of proper medications and aggressive changes in Mr. Cooper's lifestyles and habits.

Dr. Bajzer compiled a detailed report on all that he had seen in Mr. Cooper's medical records and test results. He described to Mr. Cooper the condition and potential for treatment of each of his coronary arteries, and explained what all of the numbers and outcomes of his tests really meant in terms of his condition. He wanted to make sure Mr. Cooper perfectly understood the seriousness of his case. Finally, he gave him the hope he had been asking for. The report was provided to Mr. Cooper through the secure MyConsult online portal.

Mr. Cooper could take immediate steps to affect his condition. He needed to stop smoking, take regular exercise, and make drastic changes in his diet. Further, in his report, Dr. Bajzer recommended that Mr. Cooper ask his doctors about statins. These are drugs that can lower cholesterol and actually reverse the build-up of plaque inside the walls of coronary arteries if taken in large doses. In short: medication and intensive lifestyle changes. This was the hope that Mr. Cooper sought when he asked for a second opinion from the Cleveland Clinic.

After completing his second opinion report, Dr. Bajzer gave himself over to his own moment of hope. He hoped that this patient would follow his advice, get statin therapy, and change his lifestyle for the better. He hoped that Mr. Cooper wouldn't follow his father and grandfather into early mortality. He hoped that, thanks to MyConsult, Mr. Cooper would continue to enjoy life, and serve society as a chemist and crime-fighter for a long time to come.

To learn more about Cleveland Clinic's MyConsult program, visit www.ClevelandClinic.org/myconsult. Registering is easy, and if you choose to seek an online medical second opinion through Cleveland Clinic, the entire process should take 30-45 minutes. You may also contact the MyConsult office at 216.444.3223 or 800.223.2273 ext 43223.